



# Membrane Leak Detection Sensor EM300-MLD

User Guide

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## Chapter 1. Introduction

## Copyright Statement

This guide may not be reproduced in any form or by any means to create any derivative such as translation, transformation, or adaptation without the prior written permission of Xiamen Milesight IoT Co., Ltd (Hereinafter referred to as Milesight).

Milesight reserves the right to change this guide and the specifications without prior notice. The latest specifications and user documentation for all Milesight products are available on our official website <a href="http://www.milesight.com">http://www.milesight.com</a>

## Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.



#### **CAUTION:**

Injury or equipment damage may be caused if any of these cautions are neglected.

- The device is not intended to be used as a reference sensor, and Milesight will not should responsibility for any damage which may result from inaccurate readings.
- The device must not be disassembled or remodeled in any way.
- Do not place the device close to objects with naked flames.
- Do not place the device where the temperature is below/above the operating range.
- Make sure electronic components do not drop out of the enclosure while opening.
- When installing the battery, please install it accurately, and do not install the reverse or wrong model.
- The device must never be subjected to shocks or impacts.
- In order to protect the security of the device, please change device password when first configuration. The default password is 123456.

## Services

Milesight provides customers with timely and comprehensive technical support services. End-users can contact your local dealer to obtain technical support. Distributors and resellers can contact directly with Milesight for technical support.

Technical Support Mailbox: iot.support@milesight.com

Online Support Portal: https://support.milesight-iot.com

Resource Download Center: https://www.milesight.com/iot/resources/download-center/

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# **Revision History**

Release Date	Version	Revision Content
October 31, 2023	V1.0	Initial version

## Chapter 2. Production Introduction

#### **Overview**

EM300-MLD is an innovative leak sensor that incorporates a flexible printed membrane. This design enables precise detection and customized coverage in a compact form factor, making it suitable for various applications. With a single embedded battery, EM300-MLD offers a long operational life of up to 10 years, extendable to two batteries if desired. Its high IP67 protection and durable construction ensure reliability and adaptability in harsh environments.

With easy configuration and wireless detection, the EM300-MLD facilitates simple deployment and connectivity. Compliant with Milesight LoRaWAN<sup>®</sup> gateway and Milesight Development Platform solution, users can monitor the leakage and receive alarms easily via webpage remotely.

#### **Features**

- Detect the presence of liquids by a flexible printed membrane for covering a larger area
- Equip with high-quality printed membrane that can be reused and customized
- Adopt green material with 100% reusability and cause no dangerous emissions
- Ultra-wide-distance transmission up to line of sight of 10km
- IP67 UV-resistant and waterproof enclosure for harsh environment applications
- Built-in 4000 mAh replaceable battery and works for more than 10 years without replacement
- Store locally 1, 000 historical records and support retransmission to prevent data loss
- Support Milesight D2D protocol to enable ultra-low latency and direct control without gateways
- Equipped with NFC for easily configuration
- Compliant with standard LoRaWAN® gateways and network servers
- · Quick and easy management with Milesight IoT Cloud or Milesight Development Platform

# Chapter 3. Hardware Introduction

## **Packing List**









1 × EM300-MLD Device

2 × Wall Mounting Kits

2 × Screw Caps

1 × Quick Guide

(Include detection membrane)



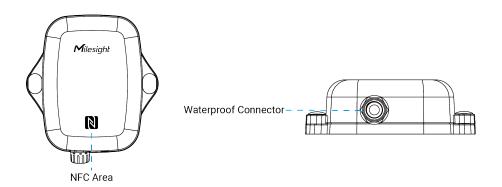
1 × Warranty Card



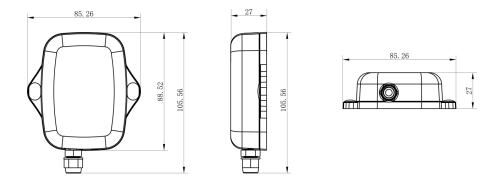
#### Note:

If any of the above items is missing or damaged, please contact your sales representative.

#### **Hardware Overview**



#### **Dimensions (mm)**



#### **Power Button**

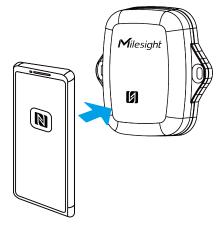
There is a LED indicator and a power button inside the device for emergency reboot or reset.

Function	Action	LED Indicator
Power On	Press and hold the button	Off → On
Power Off	for more than 3 seconds.	On → Off
Reset to Fac- tory Default	Press and hold the button for more than 10 seconds.	Blinks quickly
Check On/Off Status	Ouisida massa tha mannan huttan an an	Light On: device is on.
	Quickly press the power button once.	Light Off: device is off.

## Chapter 4. Quick Start

This chapter describe the steps to quickly configure this device. If you requires more advanced settings, please refer to operation guide chapter.

- 1. Download and install "Milesight ToolBox" App from Google Play or Apple Store on an NFC-supported smartphone.
- 2. Enable NFC function on the smartphone, launch Milesight ToolBox, and select the default mode as NFC.
- 3. Attach the smart phone with NFC area to the device and click to read device information.



- 4. Click power button on the ToolBox App and attach the smartphone to device to power on the device.
- 5. Keep other settings by default or change as required, then attach the smartphone with NFC area to the device and click **Write** to write the settings. After writing, reread the device to check if the configuration is written well.



#### Note:

Set the channel index as 8-15 for US915 or AU915 if using default settings of Milesight gateways.

#### **Water Leakage Testing**

- 1. Go to **Device > General** page to set reporting interval as 1 minute.
- 2. Connect the membrane to EM300 device (on page 24), then remove the protective film on the detection side.
- 3. Put the membrane into enough water.
- 4. Wait for more than 1 minute, then read the device to check if the leakage status changes to **Leaked**.

- 5. Dry the membrane with soft cloth.
- 6. Wait for more than 1 minute, then read the device to if the leakage status changes to **No leak**.

# Chapter 5. Operation Guide

# LoRaWAN Settings

This chapter describes the  $\mathsf{LoRaWAN}^\mathsf{B}$  network settings of device.

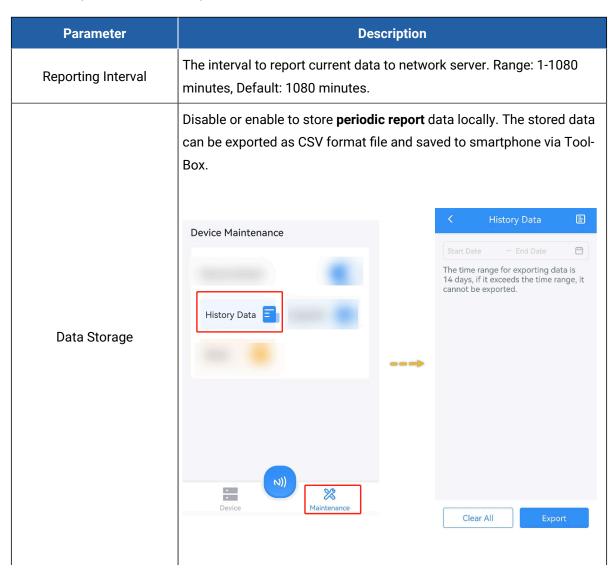
Parameter	Description		
	Unique ID of the device which can be found on the device.		
Device EUI	Note: please contact sales for device EUI list if you have many units.		
App EUI	The default App EUI (join EUI) is 24E124C0002A0001.		
Application Port	The port used for sending and receiving data, the default port is 85.		
LoRaWAN <sup>®</sup> Version	V1.0.2 and V1.0.3 are available.		
Work Mode	It's fixed as Class A.		
Confirmed Mode	If the device does not receive ACK packet from network server, it will resend data once.		
Join Type	OTAA and ABP mode are available.  Note:  it's necessary to select OTAA mode if connecting device to Milesight IoT Cloud or Milesight Development Platform.		
	Appkey for OTAA mode, the default is 5572404C696E6B4C6F52613230313823.		
Application Key	Note:  please contact sales if you require random App Keys for bulks of devices before purchase.		
Network Session Key	Nwkskey for ABP mode, the default is 5572404C696E6B4C6F52613230313823.		
Application Session Key	Appskey for ABP mode, the default is 5572404C696E6B4C6F52613230313823.		

Parameter	Description	
Device Address	DevAddr for ABP mode, default is the 5 <sup>th</sup> to 12 <sup>th</sup> digits of SN.	
Rejoin Mode	Reporting interval≤35 mins: the device will send a specific number of Link-CheckReq MAC packets to the network server every reporting interval or every double reporting interval to validate connectivity; If there is no response, the device will re-join the network.  Reporting interval > 35 mins: the device will send a specific number of LinkCheckReq MAC packets to the network server every reporting interval to validate connectivity; If there is no response, the device will re-join the network.	
	Note:  1. Only OTAA mode supports rejoin mode. 2. The actual sending number is Set the number of packets sent +1.	
	Enable or disable the frequency to send uplinks. If frequency is one of CN470/AU915/US915, enter the index of the channel to enable in the input box, making them separated by commas.	
	Examples:	
Supported Frequency	1, 40: Enabling Channel 1 and Channel 40	
	1-40: Enabling Channel 1 to Channel 40	
	1-40, 60: Enabling Channel 1 to Channel 40 and Channel 60 All: Enabling all channels	
	Null: Indicate that all channels are disabled	
ADR Mode	Enable or disable network server to adjust Spreading Factor, Bandwidth an Tx Power to optimize data rates, airtime and energy consumption in the network.	
Spreading Factor	If ADR mode is disabled, the device will send uplink data following this parameter. The higher the spreading factor, the longer the transmission distance, the slower the transmission speed and the more the consumtion.	

Parameter	Description
Tx Power	Tx power (transmit power) refers to the strength of the outgoing signal transmitted by the device. This is defined by LoRa alliance.
RX2 Data Rate	RX2 data rate to receive downlinks.
RX2 Frequency	RX2 frequency to receive downlinks. Unit: Hz

## **General Setting**

General settings include the basic parameters of the device.



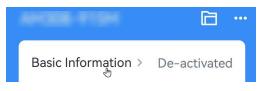
Parameter	Description
	<ol> <li>Note:</li> <li>1. It is necessary to sync the time (on page 15) to ensure the data is stored in correct time.</li> <li>2. The device will still store the data even the network status is de-activated.</li> <li>3. ToolBox App can only export the last 14 days' data at most.</li> </ol>
Data Retransmission	Disable or enable data retransmssion. When the device detects the network status is de-activated via Rejoin Mode (on page 12), the device will record a data lost time point and re-transmit the lost data after device re-connects to the network.  Note:  1. This setting only takes effect when Data Storage (on page 13) is enabled.  2. If the device is rebooted or re-power when data retransmission is not completed, the device will re-send all retransmission data again after device is reconnected to the network.  3. If the network is disconnected again during data retransmission, it will only send the latest disconnected data.  4. The default report data retransmission interval is 600s, this can be changed via downlink command.  5. The reported format of retransmission data will include
Change Password	timestamps and is different from periodic report data.  6. This setting will increase the uplink frequencies and shorten the battery life.  Change the device password for ToolBox App to write this device.

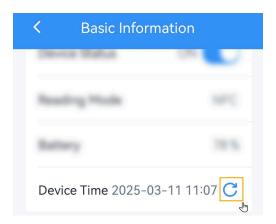
## Time Synchronization

This section describes how to sync the time of the device.

#### Sync via ToolBox App

After reading the device via Milesight ToolBox App, sync the device time with time zone from the smart phone.





#### Sync via Network Server

This requires to ensure the LoRaWAN $^{\$}$  network server supports device time synchronization feature. Example: Milesight gateway embedded NS.

- 1. Set the LoRaWAN  $^{\mbox{\scriptsize B}}$  version of the device to V1.0.3.
- 2. Connect the device to the network server. After joining the network, the device will send a DeviceTimeReq MAC command to enquire the time from network server.



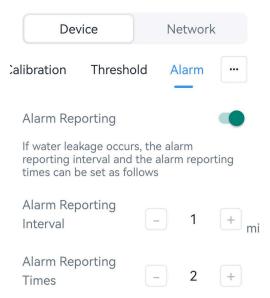
#### Note:

- This only supports to get the time but not time zone. The time zone can be configured by ToolBox App or downlink command.
- The device will send the DeviceTimeReq command every 5 days since the last sync.

## Water Leakage Alarm

The device will report the alarm packets according to the alarm reporting interval and alarm reporting times when it detects the water leaked. Only when the alarm is dismissed and re-triggered, the device will send the alarm again.

Parameter	Description	
Alarm Reporting Interval	The interval to report alarm packet after alarm triggers.	
Alarm Reporting Times	Alarm packet report times after alarm triggers.	



## Milesight D2D Setting

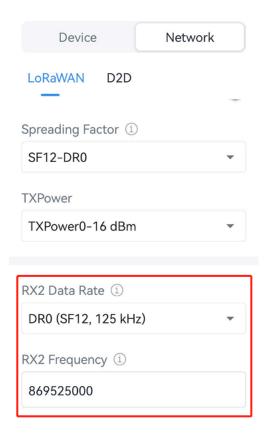
Milesight D2D protocol is developed by Milesight and used for setting up transmission among Milesight devices without gateway. When the Milesight D2D settings is enabled, the device can work as a D2D controller to send control commands to trigger Milesight D2D agent devices.

Step 1: Configure the RX2 datarate and RX2 frequency.



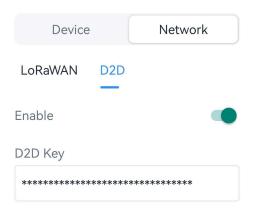
#### Note:

It is suggested to change the default values if there are many  $\mathsf{LoRaWAN}^{\mathsf{®}}$  devices around.



**Step 2:** Enable the threshold alarm settings and configure related parameters.

**Step 3:** Enable Milesight D2D feature and define an unique D2D key which is the same as Milesight D2D agent devices. (Default D2D key: 5572404C696E6B4C6F52613230313823)



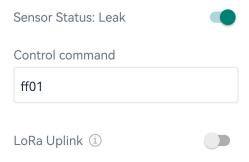
**Step 4:** Enable one of statuses and configure 2-byte hexadecimal Milesight D2D command.



#### Note:

If you enable **LoRa Uplink**, a LoRaWAN<sup>®</sup> uplink packet that contains corresponding alarm status will be sent to gateway after the Milesight D2D command packet. Otherwise, the alarm packet will not send to LoRaWAN<sup>®</sup> gateway.

**Example:** When the water is leaked, the device will send command ff01 to D2D agent devices.



## Maintenance

## Upgrade

This chapter describe the steps to upgrade the device via ToolBox App.

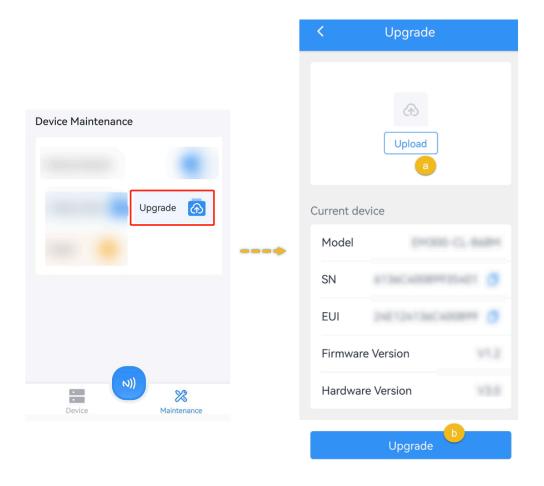
#### **Upgrade via NFC**

- **Step 1:** Download firmware from Milesight official website to your smartphone.
- **Step 2:** Launch ToolBox App, click **Upgrade** to upload the firmware file.
- Step 3: Click Upgrade to upgrade the device.



#### Note:

- Operation on ToolBox is not supported during an upgrade.
- Only Android version ToolBox supports the upgrade feature.



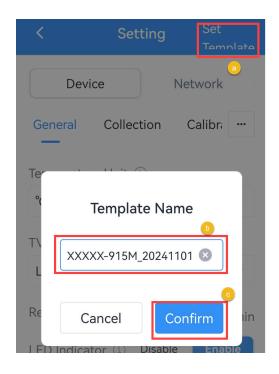
## **Backup and Restore**

This device supports configuration backup for easy and quick device configuration in bulks. Backup and restore is allowed only for devices with the same model and frequency band.

#### **Backup and Restore**

**Step 1:** Launch ToolBox App, attach the NFC area of smartphone to the device to read the configuration.

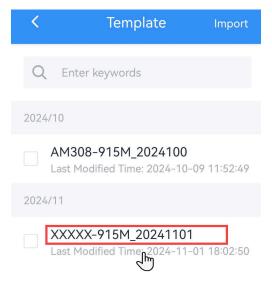
**Step 2:** Edit the configuration as required, click **Set Template** to save current configuration as a template to the ToolBox App.



Step 3: Go to Device >Template page.



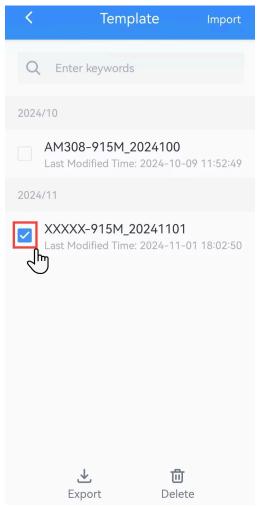
**Step 4:** Select and click the target template, click **Write** to import the configuration to target devices.



#### **Export and Delete Template**

**Step 1:** Check the box of the target template.

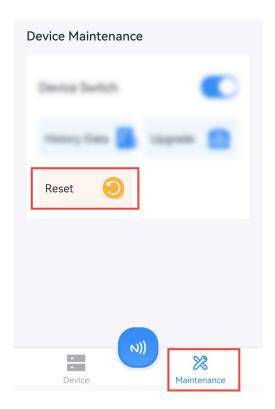
**Step 2:** Click **Export** to export this template as JSON format file and save it to the smartphone, click **Delete** to delete this template from your ToolBox App.



## Reset to Factory Default

Via Hardware: Hold on the reset button for more than 10s until the LED indicator quickly blinks.

**Via ToolBox App:** Click **Reset** and attach the smartphone to device to reset the device.



# Chapter 6. Installation

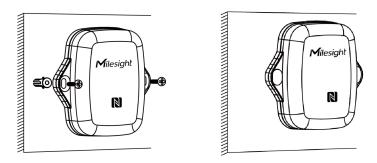
#### **EM300 Device Installation**

#### **Installation Location**

Keep the device away from metal objects and obstacles.

#### **Wall Mounting**

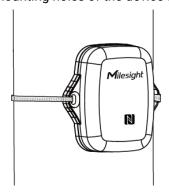
- **Step 1:** Attach EM300 device to the wall and mark the two holes on the wall. The connecting line of two holes must be a horizontal line.
- Step 2: Drill the holes according to the marks and screw the wall plugs into the wall.
- Step 3: Mount the EM300 to the wall via mounting screws.
- Step 4: Cover the mounting screws with screw caps.



Besides, it can also be mounted to the wall via a 3M tape.

#### **Pole Mounting**

Pass the cable tie through the mounting holes of the device and wrap the device to the pole.



#### **Membrane Installation**

The detection membrane has two sides: one side with black printed lines to detection water leakage, the other side with 3M tape to paste as required. When the water covers two black lines (soaking water length > 1.5 cm), the device will trigger the leakage alarms.

#### Installation Locations

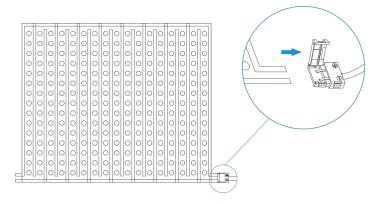
Usually the membrane can be placed under the electrical appliances (refrigerator, washing machine, etc.), while the EM300-MLD and connector can be fixed on the adjacent wall.



To ensure the most sensitive effect, ensure the installation location is a flat surface without debris, dust and deep gaps. If the membrane needs to be pasted to installation location, the surfaces should be cleaned and free from dirt, adhesive residue, water drops and other things.

#### Connect the Membrane to EM300 Device

Slide one of the tabs sticking out from the membrane into the connector of EM300-MLD device, ensure the black lines touch the two metal parts of the connector, then restore the connector cover back to fix the membrane into device.



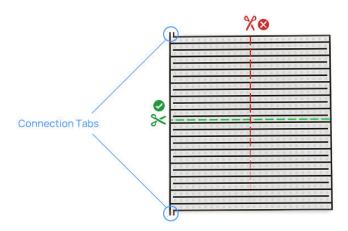
#### Install the Membrane

**Step 1:** Cut the membrane to suit the detection area or keep the whole membrane without cutting. It is necessary to cut the membrane as below direction to avoid the black lines disconnected.



#### Note:

One membrane has two connection tabs and supports to be cut as two pieces for two EM300-MLD devices. If you only use one tab and the other tab is useless, you can also cut it.



**Step 2:** Remove the protective film on the detection side.

**Step 3:** Put the membrane on the installation location, ensure the detection side touches the detection area or detection object, the membrane is placed flat without crimping.

Besides, you can tear the other side to paste the membrane to the wall via 3M tape.

#### Maintenance

After removing the membrane from the leakage location, dry the detection side with a soft cloth and ensure the leakage status back to "No Leak". The membrane can be reused in other places.

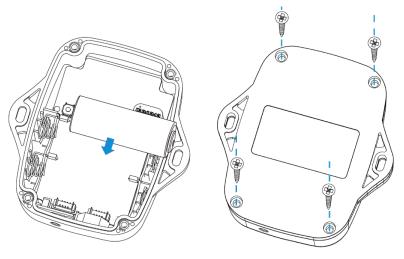


#### Note:

Do not rub off the black lines on the detection side, as this can reduce leakage detection sensitivity or even disable the leakage detection feature.

# Chapter 7. Battery Replacing

When the batteries have run out of power, please remove the back cover to replace the new batteries.





#### Note:

- EM300 provides 4000mAh version and 8000mAh version. Please do not install 2 batteries on the 4000mAh version, and vice versa. Otherwise, it will cause inaccurate power calculations.
- To reduce the interference of NFC transmission, it is suggested that the battery be installed in the upper location (see figure).
- The device can only be powered by the ER18505 Li-SoCl<sub>2</sub> battery. The alkaline battery is not supported.
- The battery should be removed or replaced from the device if it is not used for an extended period.
- Ensure all replacing batteries are newest; otherwise, it may shorten battery life or cause inaccurate power calculations.

# Chapter 8. Communication Protocol

## Overview

All messages are based on following format (HEX), the Data field should follow little-endian:

Channel1	Type1	Data1	Channel2	Type2	Data2	Channel3	
1 Byte	1 Byte	N Bytes	1 Byte	1 Byte	N Bytes	1 Byte	

For decoder examples please find files on https://github.com/Milesight-IoT/SensorDecoders.

## **Uplink Data**

This chapter describes the reported data of the device.

Item	Channel	Туре	Byte	Description
Power On	ff	0b	1	Device is on
Protocol Version	ff	01	1	Example: 01=V1
Hardware Version	ff	09	2	Example: 03 10 = V3.1
Software Version	ff	0a	2	Example: 03 01 = V3.1
Device Type	ff	0f	1	00: Class A, 01: Class B, 02: Class C, 03: Class C to B
Serial Number	ff	16	8	16 digits
Battery Level	01	75	1	UINT8, Unit: %
Water Leakage	05	00	1	00: Not leak, 01: Leaked
Historical Data	20	ce	8	Byte 1-4: Data unix timestamp, UINT32, Unit: s Byte 5-7: 000000 Byte 8: Leakage status, 00=no leak, 01=leak

#### **Basic Information**

The device will report a basic information packet whenever joining the network.

#### Example:

ff0bff ff0101 ff166136c40091605408 ff090300 ff0a0101 ff0f00				
Channel	nnel Type Value			
ff	0b	ff		
ff	01	01=V1		
ff	16	6136c40091605408		
ff	09	0300=V3.0		
ff	0a	0101=V1.1		
ff	Of	00: Class A		

#### **Periodic Report**

The device supports to report below types of periodic report packets.

1. Sensor data: report according to reporting interval.

050000			
Channel	Туре	Value	
05	00	00: Not leak	

2. Battery level: report when the device joins the network or every 6 hours.

017564			
Channel	Туре	Value	
01	75	Battery: 64=>100%	

#### **Alarm Report**

The device supports to report below types of alarm report packets.

1. Water leakage alarm or alarm dismiss: report when alarm reporting feature is enabled.

		050001
Channel	Туре	Value
05	00	01: Leaked

2. Low battery level alarm: report when battery level is below to 1%.

017501		
Channel	Туре	Value
01	75	Battery: 01=>1%

#### **Historical Data**

The device will report retransmission data or stored data as below example.

20ce 0d755b63 000000 00					
Channel	Туре	Time Stamp	Value		
20	ce	0d 75 5b 63 => 63 5b 75 0d=1666938125s	Leakage status: 00=no leak		

## **Downlink Command**

This device supports downlink commands for configuration and control. The downlink application port is 85 by default.

#### **General Setting**

Item	Channel	Туре	Byte	Description
Reboot	ff	10	1	ff
Collect Interval	ff	02	2	UINT16, Unit: s
Report Interval	ff	03	2	UINT16, Unit: s
Data Storage	ff	68	1	00: Disable, 01: Enable
Data Retransmission	ff	69	1	00: Disable, 01: Enable
Data Retrans- mission Interval	ff	6a	3	Byte 1: 00  Byte 2-3: UINT16, Unit: s, Range: 30~1200, Default: 600

#### Example:

1. Reboot the device.

ff10ff	

2. Set collect interval as 20 minutes.

ff02b004				
Channel	Туре	Value		
ff	02	b004=>04b0=1200s=20 minutes		

3. Set report interval as 20 minutes.

ff03b004				
Channel	Туре	Value		
ff	03	b004=>04b0=1200s=20 minutes		

### **Alarm Setting**

Channel	Туре	Byte	Description
	ff 06	9	Byte 1: 10=Disable, 11=Enable
ff ff			Byte 2-5: 00000000
"			Byte 6-7: Alarm reporting interval, unit: s
		Byte 8-9: Alarm reporting times	

#### Example:

Enable alarm and set alarm reporting interval as 1 minute and alarm reporting times as 2.

ff061100000003c000200				
Channel Type Value				
		11=Enable		
ff	06	3c00=>003c=60s=1 minute		
		0200=>0002=2		

#### **D2D Setting**

Channel	Туре	Byte	Description
	ff 79	4	Byte 1:
ff			03=Leak, 04=No Leak
"			Byte 2: 00=Disable, 01=Only D2D, 03=D2D & LoRa Uplink
			Byte 3-4: D2D Command

#### Example:

When water is leaked, send D2D command 0110.

ff7901031001				
Channel	Туре	Value		
		03=Leaked		
ff	79	01=Only D2D		
		D2D Command: 10 01=>0110		

## Historical Data Enquiry

The device supports data retrievability feature to send downlink command to enquire the historical data stored in the device. Before that, ensure the device time is correct and data storage feature was enabled to store data.

#### **Command Format:**

ltem	Channel	Туре	Byte	Description
Enquire Data in Time Point	fd	6b	4	Unix timestamp, Unit: s
Enquire Data in Time Range	fd	6c	8	Byte 1-4: Start timestamp, Unit: s Byte 5-8: End timestamp, Unit: s
Stop Query Data Report	fd	6d	1	ff
Data Retriev- ability Interval	ff	6a	3	Byte 1: 01

ltem	Channel	Туре	Byte	Description
				Byte 2-3: UINT16, Unit: s, Range:
				30~1200, Default: 60

#### **Reply Format:**

Item	Channel	Туре	Byte	Description
Enquiry Result	fc	6b/6c	1	<ul><li>00: Enquiry success. The device will report the historical data according to data retrievability interval.</li><li>01: Time point or time range invalid</li><li>02: No data in this time or time range</li></ul>



#### Note:

- 1. Use Unix Timestamp Converter to calculate the time.
- 2. The device only uploads no more than 300 data records per range enquiry.
- 3. When enquiring the data in time point, it will upload the data which is closest to the search point within the reporting interval range. For example, if the device's reporting interval is 10 minutes and users send command to search for 17:00's data, if the device find there is data stored in 17:00, it will upload this data; if not, it will search for data between 16:50 to 17:10 and upload the data which is closest to 17:00.

#### **Example:**

Enquire the historical data in a time range.

fd6c 64735b63 7c885b63			
Channel	Туре	Value	
fd	6c	Start time: 64 73 5b 63 => 63 5b 73 64 = 1666937700s	
		End time: 7c 88 5b 63 => 63 5b 88 7c = 1666943100s	

#### Reply:

fc6c00				
Channel	Туре	Value		
fc	6c	00: Enquiry success		

20ce 0d755b63 000000 00					
Channel	Туре	Time Stamp	Value		
20	ce	0d 75 5b 63 => 63 5b 75 0d=1666938125s	Leakage status: 00=no leak		